Eskom	**Supplier Quality Management:** **List of Tender Returnables Documents**	Unique Identifier	**240-12248652**
		Revision	**7**
		Effective Date	**2022/01/26**
		Specification	**240-105658000**

Category 1 : Quality Requirements	**Deliverables to be evaluated indicator = 1**	

SECTION A : Quality Management System Requirements ISO 9001 **Valid certification of Quality Management System by an ISO accredited body**	
	Apply =1
A.1 Product / Service Scoping on ISO 9001/ relevant certificate is defined	1
A.2 Certificate by Approved and Authorized certification authority	1
A.3 Certification Authority has Recognized International Accreditation	1
A.4 Validity (expiry date) of certificate	1
Section A Score Option 1	**4**

SECTION B : Evidence of QMS in operation (Tender Quality Requirements -Ref 240-105658000)	
	Apply =1
B.1 Documented information for defined roles, responsibilities and authorities - Organization chart and Responsibility matrix (must include but not limited to quality management function/role) (Clause 5.3 of ISO 9001:2015)	1
B.2 Documented information for Control of Externally Provided Processes, Products and Services - Must include criteria for evaluation, selection, monitoring of performance, and re-evaluation of external providers (Clause 8.4 of ISO 9001:2015)	1
B.3 Latest copy of an internal management system audit report (with Nonconformity, Correction and/ or Corrective Action Reports) - Report must include but not limited to Objective, Scope, Criteria and outcomes of the audit. (Clause 9.2 of ISO 9001:2015)	1
B.4 Verifiable proof of documented information for the customer satisfaction survey conducted on the similar project (i.e. not a template but a record)	1
Section B Score	**4**

SECTION C: Contract Quality Plan Requirements (Ref 240-105658000 and 240-109253698). **Draft Contract Quality Plan specific to the scope of work as described in the tender documents (Ref ISO 10005)**	
	Apply (Yes=1)
NB! Draft Contract/Project Quality Plan has important QA deliverables	1
Section C Score	**1**

SECTION D: Quality Control Plan Requirements (Ref 240-105658000 or 240-109253302) **QCP /Checklist/ ITP (Quality Control Plans) as per Scope of Works (Ref ISO 10005)**	
	Apply = 1
NB! Draft/ Example of an Inspection and Test Plan (ITP) or Quality Control Plan (QCP) on similar and/ or previous work done	1
Section D Score	**1**

SECTION E: User defined additional Requirements & miscellaneous (Ref 240-105658000) **Customer specific requirements & other standards and required can be listed and evaluated here**	
	Apply (Yes=1)
E.1 Form A is completed and signed.	1
E.2 Quality Risk Register (List all Risks associated with delivering the scope of work (Product and Service), what actions will be taken to minimise and mitigate the identified risks).	1
E.3 Verifiable Proof of successful execution/ history similar sizes project in an industrial environment not > 2 years	1
E.4 Documented information for control of nonconforming outputs(Product/service) and including handling of customer complaints	1
Section E Score	**4**

DETAILS OF ESKOM REPPRESENTATIVE	Risk and Assurance Quality and Audit Support Officer
DATE ISSUED	2025/10/25
PROJECT: TENDER TITLE	The scope is for the preventative and corrective maintenance and continuous operating and monitoring of all heating, ventilation, air conditioning and refrigeration (HVAC&R) systems as well as installation of domestic and industrial air conditioning and refrigeration systems at Lethabo Power Station for the period of 5 years
SIGNATURE	Risk and Assurance Quality and Audit Support Officer